

PC Bookings

SOLUS is excited to launch its new PC Bookings solution. Our solution was specified, designed, and built with a blank canvas from the ground up in partnership with a team of library staff. Our solution provides countless features to ensure the best possible user experience for users and library staff.

MEMBER EXPERIENCE

● Flexible Booking Options

Members can book a PC in the following ways:

- Using any web browser outside of the library
- Booking on the go via the SOLUS Library App
- Simply walking up to a spare PC in the library
- Asking a staff member to book for them. The staff portal is web based and can be accessed on any staff PC

● Alerts

Users receive progressive alerts every 10 minutes displaying the time remaining, and more frequent alerts when less than 10 minutes remain (times customisable).

● Custom Interface

● Multilingual Support

● PC's can be locked mid-session

● Bookings can be extended manually by the user on the device or automatically when a certain amount of time remains

● Leaves 3 minutes between bookings, and 5 minutes before branch closure (customisable)

STAFF EXPERIENCE

- Web-based staff portal (same portal as our Events, Equipment & Rooms Booking product – eb#1)
- View real-time PC usage sessions
- Manage user sessions including the ability to immediately end user sessions
- Book any PC at any location
- Group PCs by type or area of the library (family history, kids, 3d printing etc)
- Make advance bookings
- Auto find available time slots at branches
- Manage available locations including opening hours
- Bulk block out PCs over multiple days
- Block users by library card number
- Require users to have their own library card or issue single use codes
- Restrict the number of minutes a single user can consume per day
- Customise the max length of bookings

Powerful User Management

- Multiple level staff access permissions & password resets
- Single Sign On Support

Statistics

Generate reports across the entire organisation to see

- Total sessions, unique users, average booking duration, total hours and much more
- Branch comparison tables
- Device utilisation heat map

PC Management Experience

- Works on Windows (Potentially Mac/Linux)
- Set end of session action to be logout, reboot or shutdown
- Offline support
- Locally hosted in Australia
- Easy setup. Zero device-specific config - two click device setup
- CTRL + SHIFT Diagnostic data



PC Bookings Information

Give your patrons an engaging experience from beginning to end.
Request a demonstration at info@sol.us or visit our website www.sol.us